

TERMS AND CONDITIONS OF CARRIAGE



When ordering Abdul Latif Jameel Logistics' services, you, as "Shipper", are agreeing, on your behalf and on behalf of anyone else with an interest in the Shipment that the Terms and Conditions shall apply from the time that Abdul Latif Jameel Logistics accepts the Shipment, unless otherwise agreed in writing by an authorized officer of Abdul Latif Jameel Logistics.

"Shipment" means all documents or parcels that travel under one waybill and which may be carried by any means Abdul Latif Jameel Logistics chooses, including air, road or any other carrier. A "waybill" shall include any label produced by Abdul Latif Jameel Logistics automated systems, waybill, or consignment note and shall incorporate these Terms and Conditions. Every Shipment is transported on a limited liability basis as provided herein. If Shipper requires greater protection, then insurance may be arranged at an additional cost. (Please see below for further information). "Abdul Latif Jameel Logistics" means any member of the Abdul Latif Jameel Logistics Network or partners.

1. Customs, Exports and Imports

Abdul Latif Jameel Logistics may perform any of the following activities on Shipper's behalf in order to provide its services to Shipper: (1) complete any documents, amend product or service codes, and pay any duties or taxes required under applicable laws and regulations, (2) act as Shipper's forwarding agent for customs and export control purposes and as receiver solely for the purpose of designating a customs broker to perform customs clearance and entry and (3) redirect the Shipment to receiver's import broker or other address upon request by any person who Abdul Latif Jameel Logistics believes in its reasonable opinion to be authorised.

2. Unacceptable Shipments

Shipper confirms that its Shipment is acceptable for transportation and is deemed unacceptable if:

it is classified as hazardous material, dangerous goods, prohibited or restricted articles by IATA (International Air Transport Association), ICAO (International Civil Aviation Organisation), ADR (European Road Transport Regulation on dangerous goods), any applicable government department or other relevant organisation; no customs declaration is made when required by applicable customs regulations;

it contains counterfeit goods, animals, bullion, currency, banderols/tax stickers, bearer form negotiable instruments, precious metals and stones; real or imitation firearms, parts thereof, weapons, explosives and ammunition; human remains, pornography or illegal narcotics/drugs), it contains any other item which Abdul Latif Jameel Logistics decides cannot be carried safely or legally, or its packaging is defective or inadequate.

3. Deliveries and Undeliverable

Shipments cannot be delivered to PO boxes or postal codes. Shipments are delivered to the receiver's address given by Shipper (which in the case of mail services shall be deemed to be the first receiving postal service) but not necessarily to the named receiver personally. Shipments to addresses with a central receiving area will be delivered to that area. If the Shipment is deemed to be unacceptable, or it has been undervalued for customs purposes, or receiver cannot be reasonably identified or located, or receiver refuses delivery or to pay for delivery.

Abdul Latif Jameel Logistics shall use reasonable efforts to return the Shipment to Shipper at Shipper's cost, failing which the Shipment may be released, disposed of or sold by Abdul Latif Jameel Logistics without incurring any liability whatsoever to Shipper or anyone else, with the proceeds applied against service charges and related administrative costs and the balance of the proceeds of a sale to be returned to Shipper.

4. Inspection

Abdul Latif Jameel Logistics has the right to open and inspect a Shipment without notice.

5. Shipment Charges

Abdul Latif Jameel Logistics' Shipment charges are calculated according to the higher of actual or volumetric weight and any Shipment may be re-weighed and re-measured by Abdul Latif Jameel Logistics to confirm this calculation. Shipper shall pay or reimburse Abdul Latif Jameel Logistics for all Shipment charges, ancillary charges, duties and taxes owed for services provided by Abdul Latif Jameel Logistics or incurred by Abdul Latif Jameel Logistics on Shipper's or receiver's or any third party's behalf and all claims, damages, fines and expenses incurred if the Shipment is deemed unacceptable for transport as described in Section 2 of this Schedule.

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6. Abdul Latif Jameel Logistics' Liability

Abdul Latif Jameel Logistics' liability is strictly limited to direct loss and damage only and to the per kilo/lb limits in this Section.

All other types of loss or damage are excluded (including but not limited to lost profits, income, interest, future business), whether such loss or damage is special or indirect, and even if the risk of such loss or damage was brought to Abdul Latif Jameel Logistics' attention before or after acceptance of the Shipment. If a Shipment combines carriage by air, road or other mode of transport, it shall be deemed to have been carried by air. Abdul Latif Jameel Logistics' liability in respect of any one Shipment transported, without prejudice to Sections 7-11, is limited to its actual cash value and shall not exceed:

\$US 25.00/kilogram or \$US 11.34/lb for Shipments transported by air or other non-road mode of transportation; or

\$US 12.00/kilogram or \$US 5.44 /lb for Shipments transported by road.

Claims are limited to one claim per Shipment settlement of which will be full and final settlement for all loss or damage in connection therewith. If Shipper regards these limits as insufficient it must make a special declaration of value and request insurance as described in Section 8 (Shipment Insurance) or make its own insurance arrangements, failing which Shipper assumes all risks of loss or damage.

7. Time Limits for Claims

All claims must be submitted in writing to Abdul Latif Jameel Logistics within thirty (30) days from the date that Abdul Latif Jameel Logistics accepted the Shipment, failing which Abdul Latif Jameel Logistics shall have no liability whatsoever.

8. Shipment Insurance

Abdul Latif Jameel Logistics can arrange insurance for Shipper covering the actual cash value in respect of loss of or physical damage to the Shipment, provided the Shipper completes the insurance section on the front of the waybill or requests it via Abdul Latif Jameel Logistics' automated systems and pays the applicable premium. Shipment insurance does not cover indirect loss or damage, or loss or damage caused by delays.

9. Delayed Shipments

Abdul Latif Jameel Logistics will make every reasonable effort to deliver the Shipment according to Abdul Latif Jameel Logistics' regular delivery schedules, but these schedules are not binding and do not form part of the Agreement. Abdul Latif Jameel Logistics is not liable for any damages or loss caused by delays.

10. Circumstances Beyond Abdul Latif Jameel Logistics' Control

Abdul Latif Jameel Logistics is not liable for any loss or damage arising out of circumstances beyond Abdul Latif Jameel Logistics' control. These include but are not limited to: - electrical or magnetic damage to, or erasure of, electronic or photographic images, data or recordings; any defect or characteristic related to the nature of the Shipment, even if known to Abdul Latif Jameel Logistics; any act or omission by a person not employed or contracted by Abdul Latif Jameel Logistics - e.g. Shipper, receiver, third party, customs or other government official; "Force Majeure" - e.g. earthquake, cyclone, storm, flood, fog, war, plane crash or embargo, riot or civil commotion, industrial action.

11. International Conventions

If the Shipment is transported by air and involves an ultimate destination or stop in a country other than the country of departure, the Montreal Convention, or the Warsaw Convention as applicable, governs. For international road transportation, the Convention for the International Carriage of Goods by Road (CMR) may apply. These conventions limit ALJT's liability for loss or damage.

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12. Shipper's Warranties and Indemnity

Shipper shall indemnify and hold ALJT harmless for any loss or damage arising out of Shipper's failure to comply with any applicable laws or regulations and for Shipper's breach of the following warranties and representations:-

all information provided by Shipper or its representatives is complete and accurate;

the Shipment was prepared in secure premises by Shipper's employees;

Shipper employed reliable staff to prepare the Shipment;

Shipper protected the Shipment against unauthorized interference during preparation, storage and transportation to ALJT;

the Shipment is properly marked and addressed and packed to ensure safe transportation with ordinary care in handling;

all applicable customs, import, export and other laws and regulations have been complied with; and

the waybill has been signed by Shipper's authorised representative and the Terms and Conditions constitute binding and enforceable obligations of Shipper.

Routing

Shipper agrees to all routing and diversion, including the possibility that the Shipment may be carried via intermediate stopping places.

13. Service Restrictions/Guidelines

The Services are available only from specified locations to specified post code destinations (or towns where no post codes are available).

The Services are not available for unacceptable shipments as defined in the ALJT Terms and Conditions of Carriage or for Shipments which do not meet any other restrictions on size, weight, commodity or value identified by ALJT.